

Code of Conduct

This Code represents the commitment of Singapore Red Cross Society (SRCS) to conduct its activities and operations lawfully and ethically to the highest standards possible. This Code shall apply to all Council, Standing Committees, Working Committees and Advisory Panel Members, Volunteers and Staff of SRCS.



Fundamental Principles of the Red Cross Red Crescent Movement

We commit to respect the seven Fundamental Principles of **Humanity, Impartiality, Neutrality, Independence, Voluntary Service, Unity and Universality**, as outlined by the Red Cross and Red Crescent Movement.

Mission, Vision and Core Values of the Singapore Red Cross

We commit to fulfilling the **Mission**: Protecting human life and dignity, relieving human suffering and responding to emergencies. **Vision**: To realise Singapore Red Cross as a leading and distinctive humanitarian organisation that brings people and institutions together in aid of the vulnerable. **Core Values** of Compassion, Passion and Professionalism of the Singapore Red Cross.

Conduct Towards Stakeholders

We commit to act with integrity at all times in our dealings with the Society's stakeholders, in particular, its Volunteers, Partners, Donors, Suppliers, Vendors and Consultants and to act in the best interest of SRCS at all times.

We commit to respect the dignity and worth of every beneficiary, promote and practise understanding, respect, compassion and tolerance, and demonstrate discretion and maintain confidentiality as required.

Protection of Information

We commit to exercise the utmost care and discretion in the handling of all matters and information of a confidential and sensitive nature, ensuring the **security, confidentiality and proper usage** of the personal data of all stakeholders.

Corporate Governance & Transparency

We will adhere to the highest standards of corporate governance and transparency providing regular and accurate reports on the activities and transactions of SRCS, in line with the principles of truth, accountability and openness.

Corporate Social Responsibility

We will take seriously our corporate social responsibility towards the society at large, **promoting social cohesion** and serving the needy and the vulnerable, both locally and globally.